

## **Types Of Credit Promotions That May Be Available**

One or more of these credit promotions may be available on **qualifying purchases** made with your Synchrony Bank credit card account. Check with your merchant for the specific promotion offered for your purchase.

## NO INTEREST IF PAID IN FULL WITHIN 6, 9, 12, 18 or 24 MONTHS (Deferred Interest)

The length of the promotional period will depend on the specific promotion offered by merchant. Interest at the rate of **29.99%** will be charged to your account from the date of purchase if the promotional purchase is not paid in full within the promotional period. To avoid late fees, you must make your Total Minimum Monthly Payments by the due date each month. These Minimum Monthly Payments may or may not pay off the promotional purchase before the end of the promotional period. **To make sure that you are not charged the interest accrued at 29.99% you must pay the total promotional purchase amount within the promotional period.** 

OR

## INTEREST FREE AND EQUAL MONTHLY PAYMENTS REQUIRED UNTIL PAID IN FULL (No Interest)

An equal monthly payment amount will be required based on repayment over the term (number of months) of the promotional period.

OR

## REDUCED INTEREST RATE AND FIXED MONTHLY PAYMENTS REQUIRED UNTIL PAID IN FULL (Reduced Interest)

The reduced interest rate will depend on the specific promotion offered by merchant. A fixed monthly payment amount will be required based on repayment over the term (number of months) of the promotional period.

For additional details on how these promotional options work, please see page 4.

## Steps To Apply For A Synchrony Bank Credit Card

## Step 1 Please follow these guidelines when completing your application:

- ✓ Please have available two forms of ID that can be verified. If using a joint applicant, the joint applicant must be present and also provide two forms of ID.
- ✓ Please include all forms of income from all full and part-time jobs, bonuses, commissions, and investments. You need only include child support, alimony, or separate maintenance income if you wish this income to be considered in your application.
- ✓ Please note that you must reside in the United States and be 18 years of age or older to apply.

## Step 2 Please complete the application.

Credit is extended by Synchrony Bank.

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## APPLICATION AND CREDIT CARD ACCOUNT AGREEMENT

Credit is extended by Synchrony Bank.

\*\*MARRIED Wisconsin Residents only: If you are applying for an individual account and your spouse also is a WI resident, combine your and your spouse's financial information.

1 ADDI ICANT INFORMATION: Please tall us about vourself in section 1.2 and 2 Please note that you must recide in the United States and be 19 years

Name (First-Middle-Last	Please Print		Date of Birth		Social Security Number/	ITIN H	Home Phone Numb	er*
			/	/		(	)	
Mailing Address	Apt.#	City		State	ZIP	(	Cell/Other Phone N	umber*
If the above address is a Contact Person Name	P.O. Box, you <b>must</b> provide a street Address (Street N		,	act person.	□ Yo City	ur Address?	□ Contact Per State	son? ZIP
Housing Information  OWN OTHER  RENT	Alimony, child support or separa upon for credit. You may include your assets.**	te maintenan the monthly	ce income need no amount that you h	ot be included unle ave available to spe	ss relied Monthly N end from From All S \$		Business/Work Pho	ne Number*
Email Address (optional)						·		
nd information, including . JOINT APPLICAN	Bank ("SYNCB") to contact you at e text messages from SYNCB and th <b>T INFORMATION:</b> An addition hose made by any authorized user	ne dealers/me nal card will b	erchants/retailers to e issued to the per	hat accept the Carc son indicated below	l. Standard text messaging r. The applicant (and joint a	g rates may app applicant, if any	oly. ) will be liable for a	Il transactions ma
ou live at that address.		. JUINT APPL		nat we may send n	, , , , , , , , , , , , , , , , , , , ,			
Name (First-Middle-Last	Please Print		Date of Birth	/	Social Security Number/	ITIN   F	Home Phone Numb	er*
Mailing Address	Apt.#	City	<u> </u>	State	ZIP	(	Cell/Other Phone N	umber*
f the above address is a Contact Person Name	P.O. Box, you <b>must</b> provide a street Address (Street N		,	act person.	□ Yo City	ur Address?	□ Contact Per State	son? ZIP
Housing Information  OWN OTHER  RENT	Alimony, child support or separa upon for credit. You may include your assets.**						Business/Work Pho	ne Number*
Email Address (optional)	•							
ΔPPI ICΔNT and	JOINT APPLICANT: Please	complet	e the informa	tion helow an	d Sian Rotain the an	alication above	o the perferation	TEAR AT PERFORA
Applicant Name (First-Middl		, complet	Date of Birth (yyy		Social Security Number/ITIN			
	Middle Leat) Places Print		Data of Pirth (see		Coolal Coourity Number/ITIN			

•		•	
Applicant Name (First-Middle-Last) Please Print	Date of Birth (yyyy only)	Social Security Number/ITIN (last 4 digits only)	Email Address (optional)*
Joint Applicant Name (First-Middle-Last) Please Print	Date of Birth (yyyy only)	Social Security Number/ITIN (last 4 digits only)	Email Address (optional)*

I ask Synchrony Bank ("SYNCB") to issue me a SYNCB Credit Card (the "Card") and I agree:

- · To the SYNCB Credit Card agreement ("Agreement").
- I am providing the information in this application to SYNCB and to dealers/merchants/retailers that accept the Card and program sponsors (and their respective affiliates), and I consent to SYNCB's providing information about me to dealers/merchants/retailers that accept the Card and program sponsors (and their respective affiliates) for their own business purposes.
- SYNCB may obtain credit reports and other information, including employment and income, about me to evaluate my application and for other purposes.
- SYNCB, and any other owner or servicer of my account, may contact me about my account, including through text messages, automatic telephone dialing systems and/or artificial or prerecorded voice calls for informational, servicing or collection related communications, as provided in the Address/Phone Change and Consent To Communications provisions of the Agreement. I also agree to update my contact information.
- The Agreement will govern my account and includes: (1) a resolving a dispute with arbitration provision that limits my rights unless: (a) I reject the provision by following the provision's instructions or (b) I am covered by the Notice for Active Duty Military Members and their Dependents set forth in the Agreement; and (2) makes each applicant responsible for paying the entire amount of credit extended.

PLEASE SEE THE ATTACHED CREDIT CARD AGREEMENT FOR RATES, FEES AND OTHER COST INFORMATION.

Federal law requires SYNCB to obtain, verify and record information that identifies you when you open an account. SYNCB will use your name, address, date of birth, and

If you apply with a Joint Applicant, each of you will be jointly and individually responsible for obligations under the Agreement and by signing below, you each agree that you intend to apply for ioint credit

Signature of Applicant	Signature of Joint Applicant (If Applicable)					
<b>X</b> Da	ite	X			Date	
FOR RETAILER USE ONLY (Validation of Customer ID)	VERIFIED BY:					
RETAILER #	ACCOUNT #		KEY#		AMOUNT OF INITIAL SALE/TRANSACTION	
APPLICANT 1st ID TYPE  □ Driver's License □ State Issued □ Federal Government	ISSUANCE STATE	EXP. DATE	APPLICANT 2 <sup>nd</sup> ID (CREDIT CARD TYPE & ISS	SUER)	EXP. DATE	
JOINT APPLICANT 1st ID TYPE  □ Driver's License □ State Issued □ Federal Government	ISSUANCE STATE	EXP. DATE	JOINT APPLICANT 2 <sup>nd</sup> ID (CREDIT CARD TYPE & ISSUER)	E	EXP. DATE	
RETAILER PHONE #	RETAILER FAX #		APPLICANT SIGNATURE MATCH	YES NO	APPLICANT ID MATCH	☐ YES ☐ NO

184-534-00 Rev. 5/2019 PLEASE READ THE ATTACHED SYNCHRONY BANK CREDIT CARD ACCOUNT AGREEMENT BEFORE SIGNING THIS APPLICATION.

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## Simple

Buy what you want with the flexibility of paying over time. Apply, and if approved, use your new credit card both today and in the future.\*



## Fast

Easy application process. Quick credit decision.



## Valuable

Take advantage of special financing offers.\* Ask about the offers available. Get special cardholder discounts, and early notice of retailer events and more.



## **Flexible**

Convenient monthly payments let you pay over time. The mysynchrony.com website and mobile app let you check your balance and make payments, 24/7.





FICO® is a registered trademark of Fair Isaac Corporation in the United States.
\*Subject to credit approval. Minimum monthly payments required. See store for details.
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What is a Revolving Credit Card with a designated credit limit that can be used over and over to make purchases at any location where the card is accepted. What are credit promotions: (aka "special promotional financing")? There are numerous types of special promotional financing offers that may apply to specific transactions. Not all of these types are available at every merchant who accepts the card, or for all purchases within a merchant location. Please refer to the advertising or offer disclosures provided to you at the point of sale for further information about special promotional financing offer(s) that may be available for a particular purchase. The terms of your credit card account agreement apply to any purchase; however, any different terms for special promotional financing offers will be explained on advertising or other disclosures provided to you.

## How Special Promotional Financing Offers Work

NOTE: FOR INIUSTRATIVE PURPOSES, THE INTORMATION BEIOW ASSUMES TRAL THE PURCHASE IS SUBJECT TO THE

Special Promotional Financing Offer and is the only balance on your account during the promotional period.

talioose	s and of vlags that east Charae that apply to the s	ins ats8 anstracia	9 Isung Adt vot AldsT 2993 bas 29ts8 bac	lostts adt aa2**
<ul> <li>Interest is charged from the purchase date and cannot be avoided.</li> <li>If you do not make a payment on time, you will be charged a late fee (see terms for details).</li> </ul>	The interest rate for the promotional purchase is specified in the advertising and will not change.	If payments are made on time, the purchase will be paid off at the end of the promotional period.	<ul> <li>The same fixed payment amount is required monthly.</li> <li>The payment amount is calculated based on the amount of your purchase, taking into account the interest rate that applies to the purchase and the length of the promotional period.</li> </ul>	REDUCED INTEREST RATE (Fixed Payments)"
<ul> <li>You do not have to pay interest on this type of promotion.</li> <li>If you do not make a payment on time, you will be charged a late fee (see terms for details).</li> </ul>	<ul> <li>No interest will be charged on the promotional purchase.</li> </ul>	• If payments are made on time, the purchase will be paid off by the end of the promotional the period.	The same equal payment amount is required monthly.     The amount of the equal payment is calculated by dividing the purchase amount by the number of months in the promotional period.	NO INTEREST (Equal Payments)"
• Pay your promotional balance in full before the end of the promotional period to avoid interest. • If you do not make a payment on time, you will be charged a late fee (see terms for details).	<ul> <li>Interest will be charged to your account from the purchase date if the promotional purchase balance is not paid in full within the promotional period.</li> <li>Although interest will accrue at the standard rate applicable to your account, it will only be assessed and added to your account as a lump sum at the end of the promotional period if the promotional purchase balance is not paid in full by the expiration date shown on your statement.</li> <li>To avoid paying interest, be sure to pay your promotional purchase balance is not paid in full by the expiration date shown on your statement.</li> <li>To avoid paying interest, be sure to pay your promotional purchase balance by the expiration date.</li> </ul>	• There will be information on your billing statement about how long it will take to pay off your account if you only make minimum payments.	<ul> <li>Minimum monthly payments, based on a percentage of your account balance or a minimum amount, are required in accoudance with the standard account terms.</li> <li>It is very important to note that the required minimum monthly payments may or may not pay off your purchase by the end of the promotional period.</li> <li>It you want to ensure that your purchase is paid before the end of the promotional period.</li> <li>It you want said before the end of the promotional period (to avoid interest), you should schedule additional or larger payments accordingly.</li> </ul>	DEFERRED INTEREST (No interest if paid in full within promotional period)"
How do I avoid paying interest or minimize the interest paid?	ce on your account curing the promotor will it change?	How long will it take to pay off my purchase?	How are my monthly payments	Special Promotional Financing Offers

\*See the attached Rates and Fees Table for the Annual Percentage Rate and Minimum Interest Charge that apply to the account.

## IMPORTANT INFORMATION ABOUT PRE-APPROVED OFFERS

Please read the following disclosure if you have received a pre-approval for which I was pre-approved. I have been pre-approved, I request that you open the type of account for which I was pre-approved. I have read the Prescreen Disclosures, credit

terms and other disclosures on the next pages and have been provided my credit limit applicable to the account. Synchrony Bank ("SYNCB") reserves the right to refuse to open an account in my name if SYNCB determines that I no longer meet SYNCB's credit criteria or if I do not have sufficient income.

You can choose to stop receiving "prescreened" offers of credit from this and other

You can choose to stop receiving "prescreened" offers of credit from this and other companies by calling toll-free 1-888-567-8688. See PRESCREEN & OPT-OUT NOTICE below for more information about prescreened offers.

PRESCREEN & OPT-OUT NOTICE: This "prescreened" offer of credit is based on information in your credit report indicating that you meet certain criteria. This offer is not guaranteed if you do not meet our criteria. This offer of credit from this and other companies, call the consumer reporting agencies toll-free, at 1-888-567-8688, write to: TransUnion Opt Out Request, P.O. Box 505, Woodlyn, PA 19094-0505; Equitax Options, P.O. Box 740123, Atlanta, GA 30374-0123; or Experian Opt-Out, P.O. Box 919, Allen, TX 75013.

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# SYNCHRONY BANK KEEP FOR YOUR RECORDS SECTION I: RATES AND FEES TABLE CREDIT CARD ACCOUNT AGREEMENT

Interest Rates and Interest Charges		
Annual Percentage Rate (APR) for Purchases	29.99%	
Paying Interest	Your due date is at least 23 days after the close of each billing cycle. We will not charge you any interest on non-promotional purchases if you pay your entire balance by the due date each month. We will begin charging interest on promotional purchases on the purchase date.	
Minimum Interest Charge	If you are charged interest, the charge will be no less than \$2.	
For Credit Card Tips from the Consumer Financial Protection Bureau	To learn more about factors to consider when applying for or using a credit card, visit the website of the Consumer Financial Protection Bureau at <a href="http://www.consumerfinance.gov/learnmore.">http://www.consumerfinance.gov/learnmore.</a>	

Fees	
Penalty Fees	
<ul> <li>Late Payment</li> </ul>	Up to <b>\$39.</b>
<ul> <li>Returned Payment</li> </ul>	\$28

How We Will Calculate Your Balance: We use a method called "daily balance." See your credit card account agreement for more details.

**Billing Rights:** Information on your rights to dispute transactions and how to exercise those rights is provided in your credit card account agreement.

The information about the costs of the card described above is accurate as of May 1, 2019. This information may have changed after that date. To find out what may have changed, write to us at P.O. Box 965033, Orlando, FL 32896-5033. This application and the credit card agreement will be governed by federal law, and to the extent state law applies, the laws of Utah. Subject to the requirements and limitations of applicable law, we may change, add to or delete any of the terms of the agreement, including the interest rates, fees and charges and we will send you notice as required.

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### SECTION II: RATES, FEES AND PAYMENT INFORMATION

We charge a minimum of \$2.00 of interest in any billing cycle in which you owe interest. Interest, as calculated above, is added as applicable to each balance type. Minimum interest charges in excess of the calculated interest are treated as new purchases.	
1. How to get the daily balance: We take the starting balance each day, add any new charges and fees, and subtract any payments or credits. This gives us the daily balance. Debt cancellation fees, if any, and late payment or returned payment fees are treated as new purchases.  2. How to get the daily interest amount: We multiply each daily balance by the daily interest amount in step 2 to the daily balance from 3. How to get the starting balance for the next day: We add the daily interest amounts that were charged during the step 1.	
We figure the interest charge on your account separately for each balance type. We do this by applying the daily rate to the daily rate to the daily rate to different interest rates, plans or special promotions. See below for more details on how this works.	etsluols Se W woH Interest
<ul> <li>We will credit, as of the start of the billing cycle, any payment you make by the due date that we allocate to non-promotional purchases if:         <ul> <li>You had no balance at the start of the previous billing cycle; OR</li> <li>You had a balance at the start of the previous billing cycle and you paid that balance in full by the due date in the previous billing cycle.</li> </ul> </li> </ul>	
We always charge interest on promotional purchases and their related fees from the date you make the purchase.	
<ul> <li>We will not charge you interest during a billing cycle on any non-promotional purchases if:</li> <li>You had no balance at the start of the billing cycle; OR</li> <li>You had a balance at the start of the billing cycle and you paid that balance in full by the due date in that billing cycle.</li> </ul>	
We charge interest on your purchases from the date you make the purchase until you pay the purchase in full. See exceptions below.	When We Charge Interest
We use a daily rate to calculate the interest on the balance on your account each day. The daily rate for purchases is 18217% (APR 29.99%). Interest will be imposed in amounts or at rates not in excess of those permitted by applicable law.	Your Interest Rate
ре	How Interest Is Calculate

	How Fees Work
We will charge this fee if we do not receive the total minimum payment due on your account by 5 p.m. (ET) on the due date. This fee is equal to:	Late Payment Fee
1, \$28, if you have paid your total minimum payment due by the due date in each of the prior six billing cycles.  2, \$39, if you have failed to pay your total minimum payment due by the due date in any one or more of the prior six billing cycles.	
The late payment fee will not be more than the total minimum payment that was due.	
We will charge this fee if any check, other instrument, or electronic payment authorization you provide us in payment on your account, is not honored, returned unpaid or cannot be processed for any reason. This fee is equal to \$28. The returned payment fee will not be more than the amount permitted by applicable law.	Returned Payment Fee

## Minimum Payment Calculation

Your total minimum payment is calculated as follows.

:to mus adT

- calculation), the greater of: a. For the new balance shown on your billing statement (excluding any balance attributable to a special promotional purchase with a unique payment
- (ii) 5% of the new balance shown on your billing statement; or
- (iii) The sum of 1% of your new balance shown on your billing statement plus interest and late payment fees charged in the current billing cycle; PLUS
- b. Any past due amounts; PLUS

c. Any payment due in connection with a special promotional purchase with a unique payment calculation.

We round up to the next highest whole dollar in figuring your total minimum payment. Your total minimum payment will never be more than your new balance.

#### SECTION III: STANDARD PROVISIONS

#### ABOUT THE CREDIT CARD ACCOUNT AGREEMENT

**This Agreement.** This is an Agreement between you and Synchrony Bank, 170 Election Road, Suite 125, Draper, UT 84020, for your credit card account. By opening or using your account, you agree to the terms of the entire Agreement. The entire Agreement includes the four sections of this document and the application you submitted to us in connection with the account. These documents replace any other agreement relating to your account that you or we made earlier or at the same time.

Parties To This Agreement. This Agreement applies to each accountholder approved on the account and each of you is responsible for paying the full amount due, no matter which one uses the account. We may treat each of you as one accountholder and may refer to each of you as "you" or "your." Synchrony Bank may be referred to as "we," "us" or "our."

Changes To This Agreement. We may change, add or delete terms of this Agreement, including interest rates, fees and charges.

**Special Promotions.** The terms of this Agreement apply to any special promotion. However, any special promotional terms that are different than the terms in this Agreement will be explained on promotional advertising or other disclosures provided to you.

#### HOW TO USE YOUR ACCOUNT/CARD

**Use Of Your Account.** You may use your account only for lawful personal, family or household purposes. You may use your account for purchases from dealers/merchants/retailers that accept the card. Go to mysynchrony.com/carcare, download our mobile app, or call the number on the back of your card for locations where your card is accepted.

You Promise To Pay. You promise to pay us for all amounts owed to us under this Agreement.

Your Responsibility. Each accountholder will receive a card. You may not allow anyone else to use your account. If you do, or if you ask us to send a card to someone else, you will be responsible for paying for all charges resulting from their transactions.

**Purchase Limits.** To prevent fraud, we may limit the number or dollar amount of purchases you can make in any particular amount of time. We also may decline any particular charge on your account for any reason.

Credit Limit. You will be assigned a credit limit that we may increase or decrease from time to time. If we approve a purchase that makes you go over your credit limit, we do not give up any rights under this Agreement and we do not treat it as an increase in your credit limit.

#### HOW AND WHEN TO MAKE PAYMENTS

When Payments Are Due. You must pay at least the total minimum payment due on your account by 5 p.m. (ET) on the due date of each billing cycle. Payments received after 5 p.m. (ET) will be credited as of the next day. You may at any time pay, in whole or in part, the total unpaid balance without any additional charge for prepayment. If you have a balance subject to interest, earlier payment may reduce the amount of interest you will pay. We may delay making credit available on your account in the amount of your payment even though we will credit your payment when we receive it.

**Payment Options.** You can pay by mail, online or at certain dealers/merchants/retailers that accept the card and payments. We may allow you to make payments over the phone but we will charge you a fee to make expedited phone payments. Your payment must be made in U.S. dollars by physical or electronic check, money order or a similar instrument from a bank located in the United States.

How To Make A Payment. You must follow the instructions for making payments provided on your billing statement. If you do not, credit of your payment may be delayed up to five days. Your billing statement also explains how information on your check is used.

**Payment Allocation.** We will apply the required total minimum payment to balances on your account using any method we choose. Any payment you make in excess of the required total minimum payment will be applied to higher APR balances before lower APR balances. Applicable law may require or permit us to apply excess payments in a different manner in certain situations, such as when your account has a certain type of special promotion.

## **INFORMATION ABOUT YOU**

**Using and Sharing Your Information.** When you applied for an account, you gave us, dealers/merchants/retailers that accept the card and program sponsors information about yourself that we could share with each other. Dealers/merchants/retailers that accept the card and program sponsors (and their respective affiliates) will use the information in connection with the credit program and for things like creating and updating their records and offering you special benefits. More information about how we use and share information is set forth in the privacy policy for your account.

Address/Phone Change. You represent that any phone number that you provide to us belongs to you and/or that you are authorized to provide that number. You also agree to tell us right away if you change your address or any phone number.

Consent to Communications. You consent to us, as well as any other owner or servicer of your account, contacting you through any channel of communication and for any purpose, as permitted by applicable law. For informational, servicing, fraud, or collection related communications, you agree that we may use the phone numbers that you provide to us to contact your cellular phone or wireless device with text messages, artificial or prerecorded voice calls, and calls made by an automatic telephone dialing system. Text frequency may vary and may be recurring. This consent applies even if you are charged for the call under your plan. You are responsible for any charges that may be billed to you by your communications carrier when we contact you. Message and data rates may vary. We and any carrier are not liable for delayed or undelivered messages. If you have questions, please call the number on the back of your card.

Telephone Monitoring. For quality control, you allow us to listen to or record telephone calls between you and us.

#### IMPORTANT INFORMATION ABOUT YOUR ACCOUNT

Closing Your Account. You may close your account at any time by sending a letter to the address shown on your billing statement or calling customer service. We may close your account at any time, for any reason. If your account is closed, you must stop using it. You must still pay the full amount you owe and this Agreement will remain in effect until you do.

Collection Costs. If we ask an attorney who is not our salaried employee to collect your account, we may charge you our collection costs. These include court costs and reasonable attorneys' fees.

Credit Bureau Reporting. We may report information about your account to credit bureaus. Late payments, missed payments, or other defaults on your account may be shown in your credit report. Tell us if you think we reported wrong information about you to a credit bureau. Write to us at Synchrony Bank, P.O. Box 965036, Orlando, FL 32896-5036. Tell us what information is wrong and why you think it is wrong. If you have a copy of the credit report that includes the wrong information, send us a copy.

**Default.** You are in default if you make a late payment, do not follow any other term of this Agreement or become bankrupt or insolvent. If you default or upon your death, we may (a) request payment of the full amount due right away, (b) take legal action to collect the amounts owed, and/or (c) take any other action allowed.

Disputed Amounts. The billing rights summary in section IV of this Agreement describes what to do if you think there is a mistake on your bill. If you send us correspondence about a disputed amount or payment, you must send it to the address for billing inquiries. We do not give up any rights under this Agreement if we accept a payment marked "payment in full" or given with any other conditions or limitations.

**Unauthorized Use.** If your card is lost, stolen or used without your consent, call us immediately at 1-866-657-0376. You will not be liable for unauthorized use on your account, but you will be responsible for all use by anyone you give your card to or allow to use your account.

#### **IMPORTANT INFORMATION ABOUT THIS AGREEMENT**

**Assignment.** We may sell, assign or transfer any or all of our rights or duties under this Agreement or your account, including our rights to payments. We do not have to give you prior notice of such action. You may not sell, assign or transfer any of your rights or duties under this Agreement or your account.

Enforceability. If any part of this Agreement is found to be void or unenforceable, all other parts of this Agreement will still apply.

**Governing Law.** Except as provided in the Resolving a Dispute with Arbitration section, this Agreement and your account are governed by federal law and, to the extent state law applies, the laws of Utah without regard to its conflicts of law principles. This Agreement has been accepted by us in Utah.

Waiver. We may give up some of our rights under this Agreement. If we give up any of our rights in one situation, we do not give up the same right in another situation.

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## RESOLVING A DISPUTE WITH ARBITRATION

PLEASE READ THIS SECTION CAREFULLY. IF YOU DO NOT REJECT IT, THIS SECTION WILL APPLY TO YOUR ACCOUNT, AND MOST DISPUTES BETWEEN YOU AND US WILL BE SUBJECT TO INDIVIDUAL ARBITRATION. THIS MEANS THAT: (1) NEITHER A COURT NOR A JURY WILL BE SUBJECT TO INDIVIDUAL ARBITRATION. THIS MEANS THAT: (1) NEITHER A COURT NOR A JURY WILL BE SUBJECT TO INDIVIDUAL ARBITRATION. THIS MEANS THAT: (1) NEITHER A COURT NOR A JURY WILL BE SUBJECT TO INDIVIDUAL BRITTED.

user of your account), and us (including our parents, affiliates, agents, employees, officers, and assignees) that directly or indirectly arises from or relationship, except as noted below. In addition, dealers/merchants/retailers and/or any assignee, agent, or service provider of ours that collects amounts due on your account are intended beneficiaries of this Arbitration section and may enforce it in full (notwithstanding any 1. CLAIMS AND PARTIES. If either you or we make a demand for arbitration, you and we must arbitrate any dispute or claim between you (including any other

2. This Arbitration section broadly covers claims based upon contract, tort, consumer rights, fraud and other intentional torts, negligence, constitution, statute, regulation, ordinance, common law and equity and claims for money damages and injunctive or declaratory relief, even if they arose before this section took effect. You may not sell, assign or transfer a claim. state law to the contrary).

3. Examples of claims subject to arbitration are disputes about an account transaction, fees, charges or interest, the events leading up to the Agreement, credit reporting, benefit programs related to your account including any product or service provided by us or third parties in connection with the Agreement, credit reporting, benefit programs related to your account including any product or service provided by us or third parties in connection with the Agreement, credit reporting, benefit programs related to your account including any reward programs, the collection of amounts due by our assignees, service providers, or agents and the manner of collection.

4. However, we will not require you to arbitrate any individual case in small claims court or your state's equivalent court, so long as it remains an individual case in that court. Also, even if all parties have opted to litigate a claim in court, you or we may elect arbitration with respect to any claim made by a new party or any claim later asserted by a party in any related or unrelated lawsuit, including modifying an individual claim to assert a class, representative or multi-party claim. Arbitration may be requested at any time, even where there is a pending lawsuit, unless a trial has begun, or a final judgment entered.

5. Only a court will decide disputes about the validity, enforceability, coverage or scope of this Arbitration section or any part thereof. However, any dispute that concerns the validity or enforceability of the Agreement as a whole is for the arbitrator to decide.

6. NO CLASS ACTIONS. IN STRINGS OF THE PROOF OF THE RESERVENCE ON YOUR ACCOUNT HOLDER ON YOUR ACCOUNT HOLDER ON YOUR ACCOUNT HOLDER WHO IS NOT ACCOUNTHOLDER ON YOUR ACCOUNT HOLD IN A SINGLE ACCOUNTHOLDER ON YOUR ACCOUNTHOLDER WHO IS NOT ACCOUNTHOLDER WHO IS NOT ACCOUNTHOLDER ON YOUR ACCOUNTHOLDER WHO IS NOT ACCOUNTHOLDE

7. **PROCEDURES.** The party who wants to arbitrate must notify the other party in writing. This notice can be given after the beginning of a lawsuit or in papers filed in the lawsuit. Otherwise, your notice must be sent to Synchrony Bank, Legal Operation, P.O. Box 29110, Shawnee Mission, KS 66201-5320, ATTM: ARBITRATION DEMAND. The party seeking arbitration must select either the American Arbitration Association (AAA), 120 Broadway, Floor 21, New York, NY 10071, www.sacrorg, or JAMS, 620 Eighth Avenue, 34th Floor, New York, NY 10018, www.jamsadr.com, to administer the arbitration. If neither administrator can handle the dispute, a court with jurisdiction will appoint an arbitrator. ARBITRATION WITH ANY CLAIM YOU HAVE.

9. The arbitrator may award any damages or other relief or remedies that would apply under applicable law to an individual action brought in court, including, 8. The arbitration administrator will appoint the arbitrator and will tell the parties what to do next. The arbitrator must be a lawyer with at least ten years of legal experience. The arbitrator must apply the same law, consistent with the Federal Arbitration Act (FAA), that would apply to an individual action in court, but may use different procedural rules. The arbitrator will apply the same statutes of limitation and privileges that a court would apply if the matter were pending in court.

in favor of the individual party seeking relief and only to the extent necessary to provide relief warranted by that party's individual claim). The parties will have the authority to award fees and costs of attorneys, witnesses and experts. However, the arbitrator will have the authority to award fees and costs of attorneys, witnesses and experts to the extent permitted by the Agreement, the administrator's rules or applicable law. without limitation, punitive damages (governed by the Constitutional standards employed by the courts) and injunctive, equitable and declaratory relief (but only

or that are necessary for this Arbitration section to be enforced. 10. The arbitration will take place by phone or at a location reasonably convenient to you. If you ask, we will pay all the fees the administrator or arbitrator charges if you cannot obtain a waiver of fees from the administrator and are acting in good faith. We will always pay arbitration costs required by the administrator's rules if you cannot obtain a waiver of fees from the administrator and are acting in good faith. We will always pay arbitration costs required by the administrator's rules

11. **GOVERNING LAW.** This Arbitration section is governed by the FAA. Utah law shall apply to the extent state law is relevant under the FAA, unless otherwise stated herein. The arbitrator's award will be final and binding, except for any appeal right under the FAA. Any court with jurisdiction may enter judgment upon the arbitrator's award. The arbitration award and any judgment confirming it will apply only to the specific case and cannot be used in any other case except to enforce the award.

secount or credit privileges, any legal proceeding, and any bankruptcy by you, to the extent consistent with applicable arbitration rules or the other provisions of the Agreement, this Arbitration section shall govern. 12. SURVIVAL. This Arbitration section shall survive the repayment of all amounts owed, the termination, cancellation or suspension of the Agreement or your

the following two exceptions. First, if a determination is made that the "No Class Actions" provision is unenforceable, and that determination is not reversed on appeal, then this Arbitration section shall be void in its entirety. Second, if a court determines that a public injunctive relief claim will be decided by a court, and any placed on appeal, then the public injunctive relief claim will be decided by a court, and any individual claims will be arbitrated. The parties will sak the court to stay the public injunctive relief claim until the other claims have been finally concluded. 13. SEVERABILITY. If any portion of this Arbitration section is held to be invalid or unenforceable, the remaining portions shall nevertheless remain in force with

the date of the Agreement and will supersede any prior arbitration agreement between you and us that would otherwise be applicable. 14. HOW TO REJECT ARBITRATION. You may reject this Arbitration section. If you do that, a court will resolve any dispute or claim. To reject this section. The notice must include your name, address, account number, and personal signature, and must be mailed to Synchrony Bank, P.O. Box 965012. Orlando, FL 32896-5012. This is the only way you can reject this section. Rejecting this Arbitration section will not affect any other provision of the Agreement. It will also not affect any prior arbitration agreement or dispute, the section is arbitration section, if will be effective as of the Agreement and will engage on your arrived must be affect this Arbitration section, if will be effective as of a date and a property of the Agreement and will engage may and will remain in full force and effect. If you don't reject this Arbitration section, if will be effective as of the Agree Agreement and will engage may and vigor addition provision between you and us, which will remain in full force and effect. If you don't reject this Arbitration are action, if will supersed any rapid and vigor additions the arrive arbitration and are arrived and vigor additions and are arrived and vigor additions.

#### SECTION IV: OTHER IMPORTANT INFORMATION

NOTICE FOR ACTIVE DUTY MILITARY MEMBERS AND THEIR DEPENDENTS: The following disclosures apply to you if, at the time your account is opened, you are a "covered borrower" as defined in the Military Lending Act, which includes eligible active duty members of the Armed Forces and their dependents:

- 1. The provision in this Agreement called "Resolving a Dispute with Arbitration" will not apply to your account.
- 2. Federal law provides important protections to members of the Armed Forces and their dependents relating to extensions of consumer credit. In general, the cost of consumer credit to a member of the Armed Forces and his or her dependent may not exceed an Annual Percentage Rate of 36 percent. This rate must include, as applicable to the credit transaction or account: the costs associated with credit insurance premiums; fees for snoillary products sold in connection with the credit transaction; any application fee charged (other than certain application fees for a credit card accounts); and any participation fee charged (other than certain participation fee charged (other than certain participation fees for a credit card accounts).
- 3. You can call 1-855-367-4547 to hear the information in item 2 (above) and a description of the payment obligation for your account.

#### STATE NOTICES

MEW JERSEY RESIDENTS: Certain provisions of this Agreement are subject to applicable law. As a result, they may be void, unenforceable or inapplicable in some jurisdictions. None of these provisions, however, is void, unenforceable or inapplicable in New Jersey. CALIFORNIA RESIDENTS: If you are married, you may apply for a separate account.

NEW YORK RESIDENTS: A consumer credit report may be obtained in connection with evaluating your application and subsequently in connection with updates, renewals, or extensions of credit for which this application is made. Upon your request, you will be informed whether a report was obtained, and if so, of the name

OHIO RESIDENTS: The Ohio laws against discrimination require that all creditors make credit equally available to all creditworthy customers, and that credit reporting agencies maintain separate credit histories on each individual upon request. The Ohio Civil Rights Commission administers compliance with this law.

**TENNESSEE RESIDENTS:** This Agreement will not become effective unless and until we have (1) provided the disclosures required pursuant to the federal Truth in Lending Act, (2) you or an authorized user uses the account, and (3) we extend credit to you for that transaction on your account.

WISCONSIN RESIDENTS: No provision of a marital property agreement, a unilateral statement under sec. 766.59, Wis. Stats., or a court decree under sec. 766.70, Wis. Stats., adversely affects the interest of the creditor unless the creditor, prior to the time credit is granted, is furnished a copy of the agreement, statement or decree or has actual knowledge of the adverse provision when the obligation to the creditor is incurred. Married residents of Wisconsin applying for an individual account must give us the name and address of their spouse if the spouse also is a Wisconsin resident, regardless of whether the spouse may use the card. Please provide this information to us at P.O. Box 965033, Orlando, FL 32896-5033.

Your signature on the application or sales slip (or online screen) for the initial purchase approved on this account represents your signature on this Agreement. It is incorporated herein by reference.

We have signed this Agreement as follows:

Margarix m. Kune

Margaret Keane President and CEO Synchrony Bank

### YOUR BILLING RIGHTS SUMMARY

Your Billing Rights: Keep this Document for Future Use

This notice tells you about your rights and our responsibilities under the Fair Credit Billing Act.

What To Do If You Find A Mistake On Your Statement

If you think there is an error on your statement, write to us at:

Synchrony Bank

P.O. Box 965035

Orlando, FL 32896-5035

In your letter, give us the following information:

- Account information: Your name and account number.
- Dollar amount: The dollar amount of the suspected error.
- Description of problem: If you think there is an error on your bill, describe what you believe is wrong and why you believe it is a mistake.

You must contact us:

- Within 60 days after the error appeared on your statement.
- · At least 3 business days before an automated payment is scheduled, if you want to stop payment on the amount you think is wrong.

You must notify us of any potential errors in writing. You may call us, but if you do we are not required to investigate any potential errors and you may have to pay the amount in question.

What Will Happen After We Receive Your Letter

When we receive your letter, we must do two things:

- 1. Within 30 days of receiving your letter, we must tell you that we received your letter. We will also tell you if we have already corrected the error.
- 2. Within 90 days of receiving your letter, we must either correct the error or explain to you why we believe the bill is correct.

While we investigate whether or not there has been an error:

- We cannot try to collect the amount in question, or report you as delinquent on that amount.
- The charge in question may remain on your statement, and we may continue to charge you interest on that amount.
- While you do not have to pay the amount in question, you are responsible for the remainder of your balance.
- We can apply any unpaid amount against your credit limit.

After we finish our investigation, one of two things will happen:

- If we made a mistake: You will not have to pay the amount in question or any interest or other fees related to that amount.
- If we do not believe there was a mistake: You will have to pay the amount in question, along with applicable interest and fees. We will send you a statement of the amount you owe and the date payment is due. We may then report you as delinquent if you do not pay the amount we think you owe.

If you receive our explanation but still believe your bill is wrong, you must write to us within 10 days telling us that you still refuse to pay. If you do so, we cannot report you as delinquent without also reporting that you are questioning your bill. We must tell you the name of anyone to whom we reported you as delinquent, and we must let those organizations know when the matter has been settled between us.

If we do not follow all of the rules above, you do not have to pay the first \$50 of the amount you question even if your bill is correct.

Your Rights If You Are Dissatisfied With Your Credit Card Purchases

If you are dissatisfied with the goods or services that you have purchased with your credit card, and you have tried in good faith to correct the problem with the merchant, you may have the right not to pay the remaining amount due on the purchase.

To use this right, all of the following must be true:

- 1. The purchase must have been made in your home state or within 100 miles of your current mailing address, and the purchase price must have been more than \$50. (Note: Neither of these are necessary if your purchase was based on an advertisement we mailed to you, or if we own the company that sold you the goods or services.)
- 2. You must have used your credit card for the purchase. Purchases made with cash advances from an ATM or with a check that accesses your credit card account do not qualify.
- 3. You must not yet have fully paid for the purchase.

If all of the criteria above are met and you are still dissatisfied with the purchase, contact us in writing at:

Synchrony Bank

P.O. Box 965035

Orlando, FL 32896-5035

While we investigate, the same rules apply to the disputed amount as discussed above. After we finish our investigation, we will tell you our decision. At that point, if we think you owe an amount and you do not pay, we may report you as delinquent.

# SANCHBONY BANK PRIVACY POLICY FOR CREDIT CARD(S)

For our affiliate to rotation about	oN		
For joint marke	sting with other financial companies	SƏK	oM
	ing purposes— ucts and services to you	SƏY	οN
anch as to proce	ur everyday business purposes— as to process your transactions, maintain your account(s), respond to orders and legal investigations, or report to credit bureaus		οN
Reasons we ca	an share your personal information	Bank share? Does Synchrony	Can you limit this sharing?
\$woH	All financial companies need to share customers' personal inform section below, we list the reasons financial companies can share reasons Synchrony Bank chooses to share; and whether you can	e their customers' pers	
	<ul> <li>Social Security number and income</li> <li>Account balances and payment history</li> <li>Credit history and credit scores</li> </ul>		
What?	The types of personal information we collect and share depend of This information can include:	ou the product or serv	ice you have with us.
Мһу	Financial companies choose how they share your personal inforight to limit some but not all sharing. Federal law also requires protect your personal information. Please read this notice carefu	w wod uoy llet ot eu s	e collect, share, and
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	However, you can contact us at any time to limit our sharing.				
	If you are a new customer, we can begin sharing your information 30 days from the date we sent this notice, or earlier if you consent or for types of information for which you do not have the right to limit our sharing. When you are no longer our customer, we continue to share your information as described in this notice.				
sysring	Please note:				
To limit our Call 1-877-905-2097—our menu will prompt you through your choice(s)					
For nonaffiliate	se to market to you	SƏX	*s9Y		

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Questions? Call 1-877-905-2097

For our affiliates to market to you

information about your creditworthiness

For our affiliates' everyday business purposesinformation about your transactions and experiences

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What we do	
How does Synchrony Bank protect my personal information?	To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings.
How does Synchrony	We collect your personal information, for example, when you
Bank collect my personal information?	<ul> <li>open an account or give us your contact information</li> <li>provide account information or pay your bills</li> <li>use your credit card</li> </ul>
	We also collect your personal information from others, such as credit bureaus, affiliates, or other companies.
Why can't I limit	Federal law gives you the right to limit only
all sharing?	<ul> <li>sharing for affiliates' everyday business purposes—information about your creditworthiness</li> <li>affiliates from using your information to market to you</li> <li>sharing for nonaffiliates to market to you</li> </ul>
	State laws and individual companies may give you additional rights to limit sharing. See below for more on your rights under state law.
What happens when I limit sharing for an account I hold jointly with someone else?	Your choices will apply to everyone on your account.
Definitions	
Affiliates	Companies related by common ownership or control. They can be financial and nonfinancial companies.
	Our affiliates include financial companies, such as Synchrony Financial and its subsidiaries, including Retail Finance Credit Services, LLC and CareCredit LLC.
Nonaffiliates	Companies not related by common ownership or control. They can be financial and nonfinancial companies.
	Nonaffiliates we share with can include the retailer named on your account and direct marketing companies.
Joint marketing	A formal agreement between nonaffiliated financial companies that together market financial products or services to you.
	Our joint marketing partners include insurance companies.

## Other important information

If your account has a California or Vermont billing address, you are automatically treated as if you have chosen to limit our sharing of information with affiliates and nonaffiliates. If your account has a California billing address, we will not share information for joint marketing purposes with other financial companies. If your account no longer has a California or Vermont address, these special rules will stop applying and you will need to notify us if you want to exercise your right to restrict our sharing of information with affiliates or nonaffiliates.

\*Please keep in mind that, as permitted by federal law, if you choose to limit our sharing of information with nonaffiliates, your choice will not prohibit us from sharing your information with dealers/merchants/retailers/contractors/providers (and their affiliates and program sponsors) that accept the credit card in connection with maintaining and servicing the consumer credit program identified on your credit card agreement or credit card, including marketing of such program.

The above notice applies only to the consumer credit card account with Synchrony Bank, as identified on your credit card agreement or credit card, and does not apply to any other accounts you have with us. It replaces our previous privacy notice disclosures to you. We can change our privacy policy at any time and will let you know if we do if/as required by applicable law.

For helpful information about identity theft, visit the Federal Trade Commission's (FTC) consumer website at https://www.identitytheft.gov/ .